

**Instructions
for setting up the phone software
www.Collo.net**



Registration for Collo.net

Once you have successfully registered on the site Collo.net you will be sent an information letter, which contains data for connection and view statistics on your perfect ring.

Dear John Smith!

We thank you for what you have chosen Collo.net as a provider of IP telephony.

Now you have successfully registered as a subscriber Collo.net.

We send you the information to the statistics of calls and access to telephone service.

Statistics calls:

Login: 173249456791850

Password: 1560089434

The data for use soft background or any other device of VoIP:

Login: 5162221422

Password: 1560089434

VoIP Server: Collo.net

All instructions and a list of questions and answers are located in the help section Collo.net.

If you have any questions or comments, please write us an email support@collo.net.

When contacting customer support by e-mail, please

please include your login to statistics or login to connect the soft background,

so that we can help you as soon as possible.

All treatment received via the contact form at the site, or by e-mail addresses on business days.

Best to you,
Team Collo.net

The red lines are important to connect the field. It should be used when connecting and checking statistics, as well as in dealing with issues of customer support.

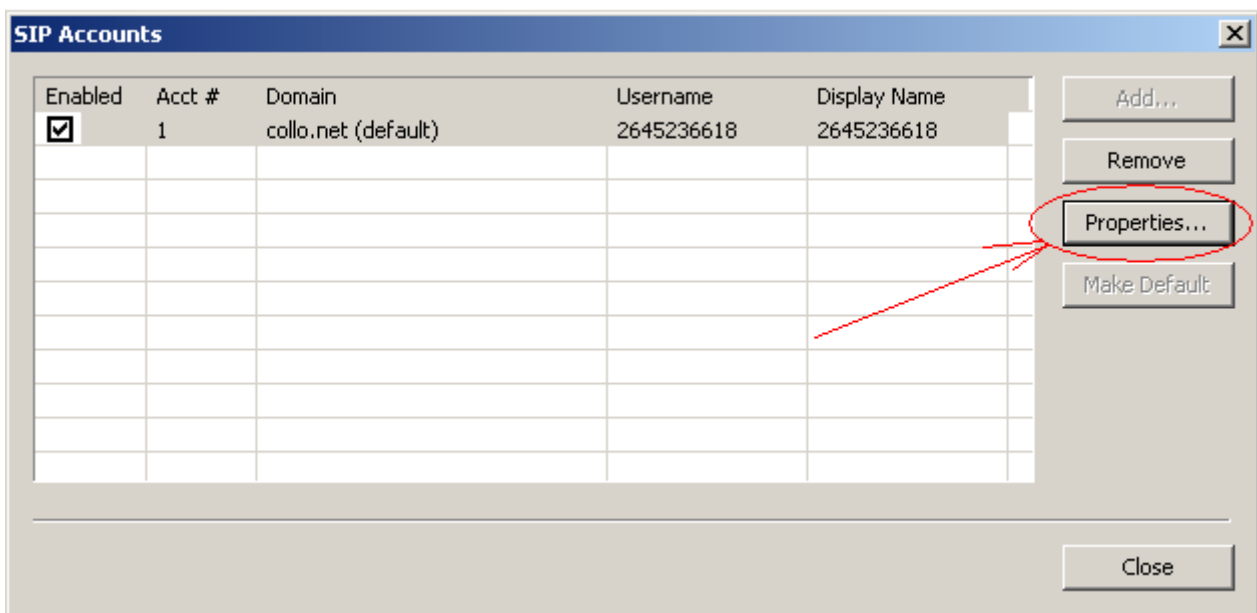
Please note that data for statistics and connect via VoIP devices differ from each other.

Account setup



Once you've installed your software on your phone and run it, please click the right mouse button on the main screen of your phone.

- Select «**SIP accounts settings**»
- In the window that appears, select the first row of the worksheet, select it and click the button «**Properties**»
(Please note that using this program you can create only one account on the VoIP server. This means that you can not enjoy the same time several VoIP providers in order to carry calls. To allow simultaneous use of multiple accounts of different providers must purchase a license on the official site of the manufacturer or contact the customer support Collo.net - support@collo.net)

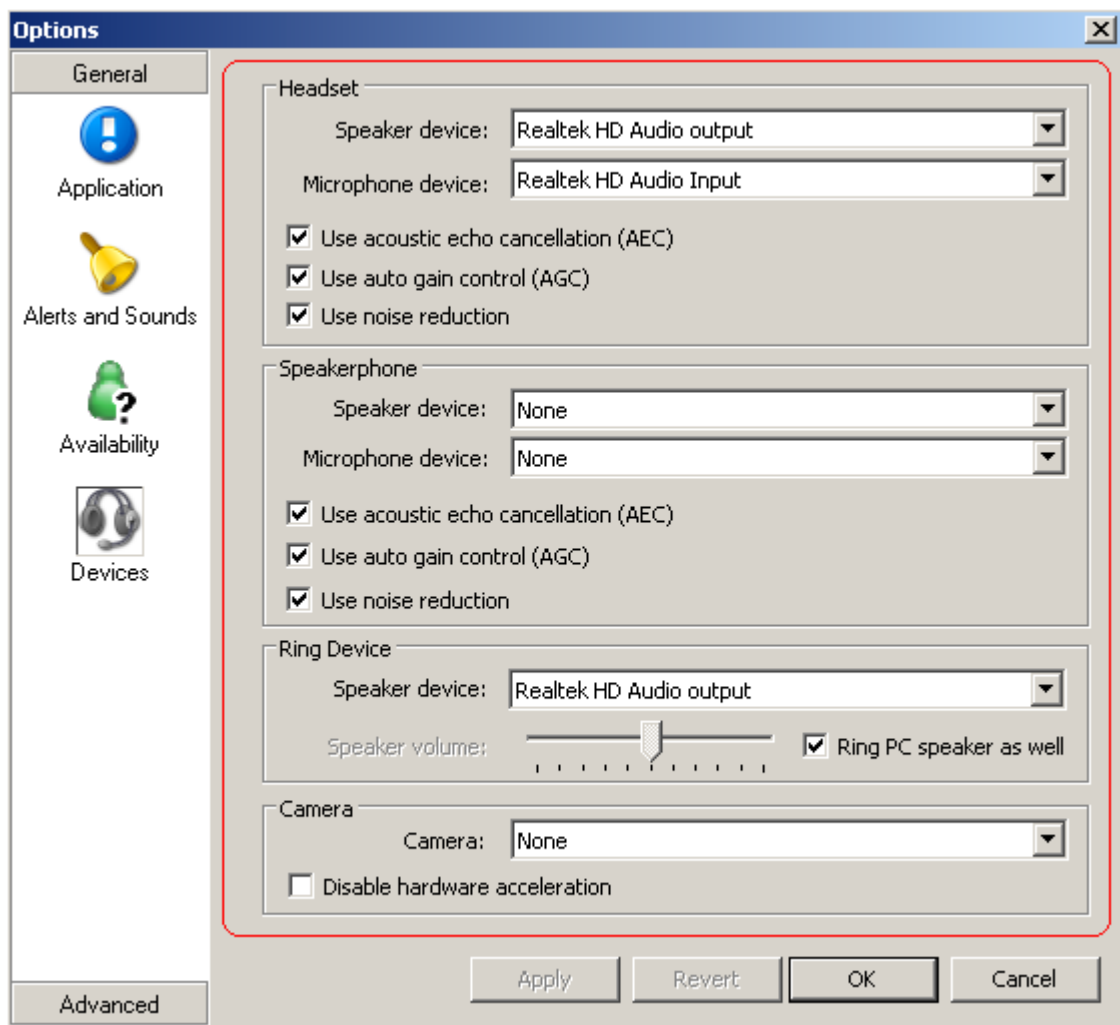


After pressing the button «Properties» dialog box appears with the basic settings of your account. To be successful the commission calls needed to fill them correctly. To fill them properly prepare informational message that you received after signing up for Collo.net. It will be shown the login and password to access the statistics of calls and replenish the balance, login and password for access to basic telephone service Collo.net.

- **Display Name** — This name is displayed at the time of the call on the screen of your interlocutor.
- **User Name** — The field for a user to connect to program the phone. It is provided in an information letter with instructions immediately after connecting. Can be given as numbers and letters.
- **Password** — Password access to UserName. Just before the letter, whose you will receive upon registration. Can be given as numbers and letters.
- **Authorization user name** - Same as User Name.
- **Domain** — Domain name servers collo.net, through which the calls are committed to city and home phones numbers of your friends online Collo.net.
- **Proxy address** — The proxy server through which all calls and call statistics. If the field is not, you will not be able to make calls.
- **Dialing plan** — Rules dialing. Only advanced users.

Setting up audio equipment and codecs

Once you have installed X-Lite all dosutpnye audio and video devices will be deployed and configured automatically, allowing you to make calls immediately after connecting to the Collo.net network without the need for additional configuration and testing.



If you have any problems with the audio, please access the program via the menu "**Options**" - "**Devices**". In this tab you can configure audio devices such as a microphone or speakers.

Speaker device - listening device. They may be your built or additional sound card in conjunction with speakers or headphones.

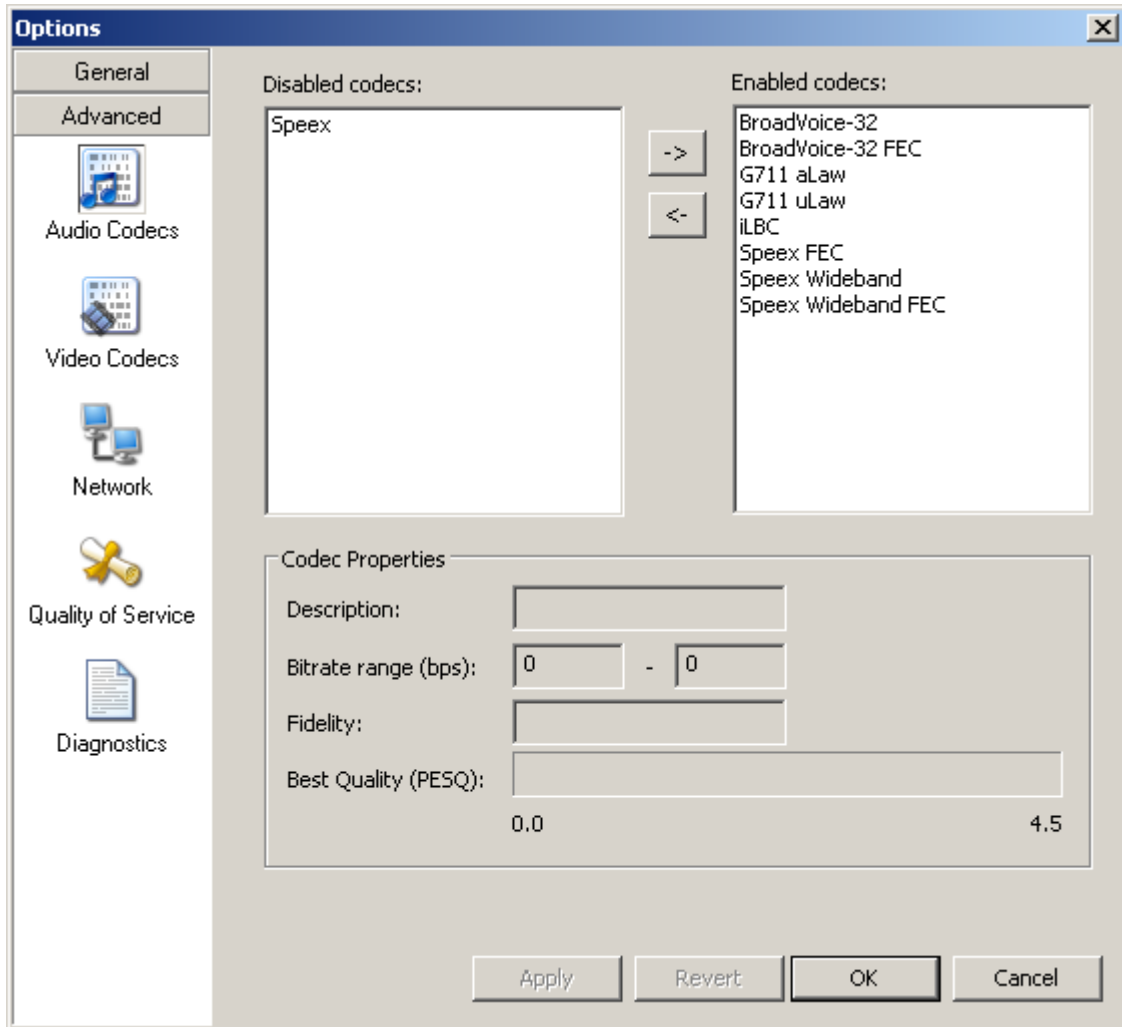
Microphone device – the device for converting your voice into digital signal via a special microphone or a microphone that is built into your headset.

Options "**Use acoustic echo cancellation**", "**Use auto gain control**", "**Use noise reduction**" must be included for the most comfortable to read and play sound on your side and your side of the conversation.

! We encourage you to use standard settings, which sets the program to avoid problem situations with pronunciation or hearing at the time of the conversation.

You can find and familiarize themselves with all the codecs that are used in IP telephony and choose the most suitable for you in quality, bandwidth consumption and other parameters that are laid in each of them.

We ask to make sure that the major codecs, which carries a software package X-Lite installed and program their set. You can do this by selecting the menu **"Options" - "Devices" - "Advanced" - "Audio Codecs"**.



Enabled Codecs should be set G711 and iLBC at least. Make sure that these codecs are in this section to ensure proper operation of audio devices and a good voice at the time of the call.

! Read more about other existing codecs through Wikipedia -

http://en.wikipedia.org/wiki/List_of_codecs

The recommendations and specifications Mezhdunarodgogo Communications Alliance -

http://www.itu.int/rec/dologin_pub.asp?lang=e&id=T-REC-G.711-198811-I!!PDF-E&type=items

Call and speak

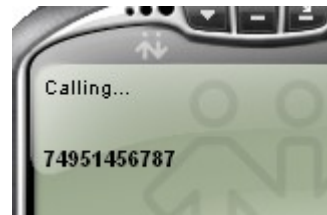
After all set, we can begin to call their friends and relatives.

To make a call, you dial a phone number in international format, with country code and city code. For example, you want to call your friend in Moscow. Home phone number of another 495-145-67-87. You should dial using X-Lite in the following format 74951456787, where "7" - is the country code and click make a phone call - green. (It is located opposite the button "Reset"). Please note that using Collo.net no need to add the sign "+" in the commission of the call and any prefixes like "00" or "000". We upositili procedure call, so you can call more frequently and more quickly.

See how a set of numbers will look like on the screen of your phone.



The control panel device.



The state of the phone during a make a phone call.



The buttons send and end the call.



The panel set of numbers.

Once the connection is established, you will hear interlocutor.